

[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 16:50
To: [REDACTED]
Subject: RE: URGENT Rubbish or recycling collection – Councillor Enquiry - [REDACTED]

Categories: Egress Switch: Unprotected

Hi [REDACTED]

I think [REDACTED] will be drafting a response to this as we've received about 20 enquiries.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 23 October 2025 07:54
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: URGENT Rubbish or recycling collection – Councillor Enquiry - [REDACTED]

Hi [REDACTED]

Please see councillor enquiry below.
Was this one of the letters that you delivered yesterday?

Thanks

[REDACTED] | [REDACTED] Environmental Services, Hollingdean Depot | [brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 19:27

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: URGENT Rubbish or recycling collection – Councillor Enquiry - [REDACTED]

This email originates from outside of Brighton & Hove City Council. Please think carefully before opening attachments or clicking on links.

URGENT

Councillor [REDACTED] has asked for a response to be sent directly to the customer on this enquiry through the system.

A summary of the enquiry can be found below. Full details of the enquiry are held in the system (including any attachments.)

Case Details - [REDACTED]

Name: [REDACTED]

Due Date: 29/10/2025

Service: Rubbish & Recycling

Category: Rubbish or recycling collection

Details:

I have just received a letter from Environmental services, informing me of a change to the method of rubbish collection on Auckland Drive Brighton. It tells me that they are looking at ways of making things easier for me, and responding to my feedback. 1. The proposal does not make things easier for me, in fact make things more awkward. 2. I never received any questionnaire to which I could respond with feedback. So the opening statement of their letter is untrue. It is proposing to install communal rubbish bins to a road that presently already has an insufficient allocations for the current number of cars that wish to park in Auckland Drive. The location of the proposed bin is [REDACTED]. As [REDACTED], I am not impressed that I will need to carry rubbish from my house to the communal bins a number of times each week, rather than the current situation of filling my bin and taking to the kerbside weekly. I would rather retain and take my wheelie bin to [REDACTED] on a weekly basis where it can be collected under the current scheme. This screams purely of a cost cutting exercise. I would like to understand the full rationale behind the scheme change and how this is an improvement in service to people such as myself. The rubbish collection has been inconsistent over a number of years and there has been a distinct erosion of the quality of the service and the quantity of the effort of manpower from the employees of Environmental Services, resulting in us residents taking on a greater manual role in the disposal of our rubbish. This appears to be a further and far more significant erosion of the services we pay for and reinforces the disdain the Council appears to have for what is one of the more challenged socioeconomic areas of Brighton and Hove. I would like to find out the Council's position on reviewing this change in service and the true rationale as to why it is being implemented in the first place. Regards [REDACTED]

Councillor Message:

Thanks !

[Click here to provide your response in the system](#)

If this enquiry is not for your service, please reassign this in the system immediately.

You can only provide 1 response per request, so if you are unable to provide a full response in 5 working days you must send a holding response through the system.

Your holding response must include:

- an explanation of why you cannot provide a full response within the deadline
- a date that the councillor or customer can expect to receive the full response
- a request for the councillor to raise another service response so you can provide your full response (applicable only if you are responding to the councillor, please do not request this if you are responding to the customer)
- if applicable, signposting the councillor or customer to where they can find updates (e.g. specific link to a page on the website).

[Click here for guidance on how to respond to this enquiry](#)

[Click here for guidance to best practice when responding to a councillor enquiry](#)

If you need support, please do not reply to this email, please contact  brighton-hove.gov.uk

Please do not reply to this email as the address this message is sent from is not monitored.

Cllr 


[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 09:51
To: [REDACTED]
Subject: RE: Auckland Drive communal collection proposal

Thank you [REDACTED]

[REDACTED]

Environmental Services, Environmental Services Advisor | | Brighton & Hove City Council | Hollingdean Depot | T 01273 292929 |

Submit a form online and send your request straight to the operational crews:

- [report an overflowing communal bin](#)
- [report a missed refuse, recycling or garden waste collection](#)
- [check your collection day](#)
- [request a new waste container](#)
- [request a street clean](#)

Information on all our services is available at www.brighton-hove.gov.uk/cityclean

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We want to improve your customer experience when you contact a council service. Please share your views by completing [this survey](#). It should not take longer than ten minutes to complete.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 23 October 2025 09:50
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive communal collection proposal

Good morning all,

Please see below regarding a proposal for communal bins in Auckland Drive.

Can you forward any feedback onto [REDACTED] [REDACTED] and [REDACTED] for response.

Kind regards,

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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Cc: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Auckland Drive communal collection proposal

Good afternoon all,

You may be aware the current collecting method for refuse and recycling from properties along the top of the banks in Auckland Drive presents several health and safety concerns for our crews i.e. manual handling and associated injuries from moving bins, slip trips and falls and fatigue from walking long distances with full heavy bins in the context of long strenuous working days which adds to the cumulative impact on the Musculo skeletal system in the body. We have tried to mitigate this by adding extra crew on collection days, but this has proved to be an unreliable solution and resulting in a number of missed collections and is no longer sustainable.

To mitigate these concerns and risks and following H&S recommendations, we are proposing to move all residents along this stretch of Auckland Drive over to our communal bin service by providing 2 locations for shared bins. This will apply to properties 52 to 148 (49 properties) on the east (bank) side and properties 39 to 131 (47 properties) on the west (parking) side of the road. Total properties, 96. For those residents who are registered for an assisted collections will not be affected and will retain their individual bins and will be collected in the usual way.

Comms

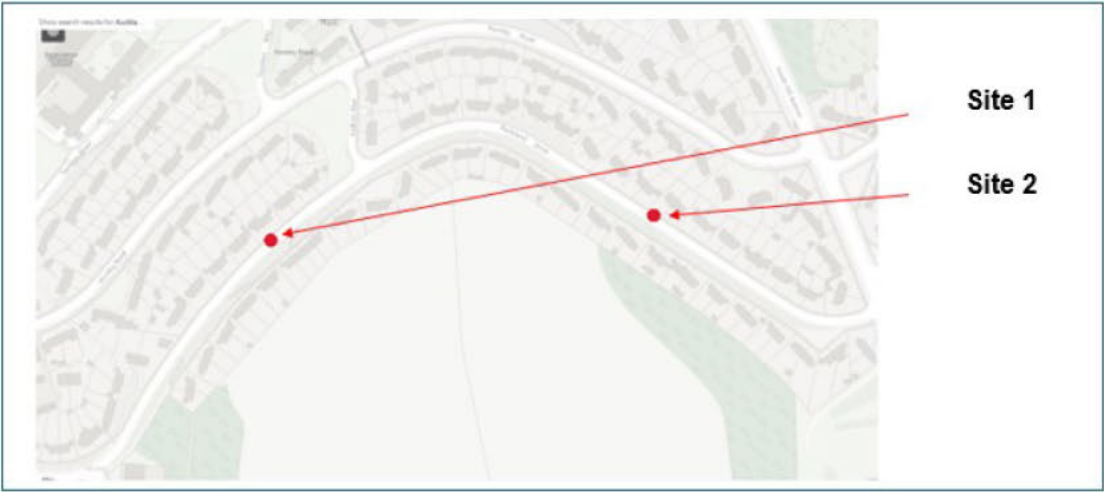
We have consulted with Estates and plan to send a letter to residents explaining the situation with an invitation to provide feedback if they wish. The letters are due to go out 27th October allowing a feedback and response period to 14th November. We aim to install the shared bins 19th November and remove individual bins the same day and the following day after they have been emptied (excluding those on assisted collection).

Please note, our food waste distribution team incorrectly delivered individual outdoor caddies to every property on Auckland Drive. We will be contacting residents due to receive the communal service via letter and retrieving their outside caddies to clear up any confusion. They can keep their kitchen caddy until the communal service starts on 19th November. Until this date they will need to continue using their refuse wheelie bin for food waste.

In the rest of Bevendean, food waste will be collected kerbside from October 27th.

Site location:

- **Site 1** / In the vicinity of the midpoint to west of Ludlow Rise and the top of the hill and the bend (1½ bays) flanked by [redacted] bays
- **Site 2** / In the vicinity of the midpoint to east of Ludlow Rise and Heath Hill Avenue (1½ bays)



Bin numbers

and collection frequencies for each site:

- 2 x 1100L refuse bins, several time a week
- 2 x 1100L mixed recycling bins (DMR), collected several time a week
- 1 to 2 x 240L glass bottles & jars bins, collected fortnightly
- A food waste bin will added in November 2025, collected at least weekly

Site 1	In the vicinity of the midpoint to west of Ludlow Rise and the top of the hill and the bend										
Pavement											
	Parking Bay 1 (5m)					Parking Bay 2 (5M)					
(5M)	Space (1.25M)	Bins (7.5M)					Space (1.25M)	(5M)			
Road											
Site 2	In the vicinity of the midpoint to east of Ludlow Rise and Heath Hill Avenue										
Pavement											
Parking bay (5M)	Parking Bay 1 (5m)					Parking Bay 2 (5M)					Parking bay (5M)
	Bins (7.5M)					Space (2.5m)					
Road											

Schematic of sites and parking bays

Kind regards,

[redacted] on behalf of

[REDACTED]

[REDACTED] Environmental Services

[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 09:50
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Auckland Drive communal collection proposal
Attachments: Auckland Drive - Ward Councillors 21.10.25.docx
Categories: Egress Switch: Unprotected

Good morning all,

Please see below regarding a proposal for communal bins in Auckland Drive.

Can you forward any feedback onto [REDACTED] and [REDACTED] for response.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED]
Sent: 22 October 2025 17:23
To: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
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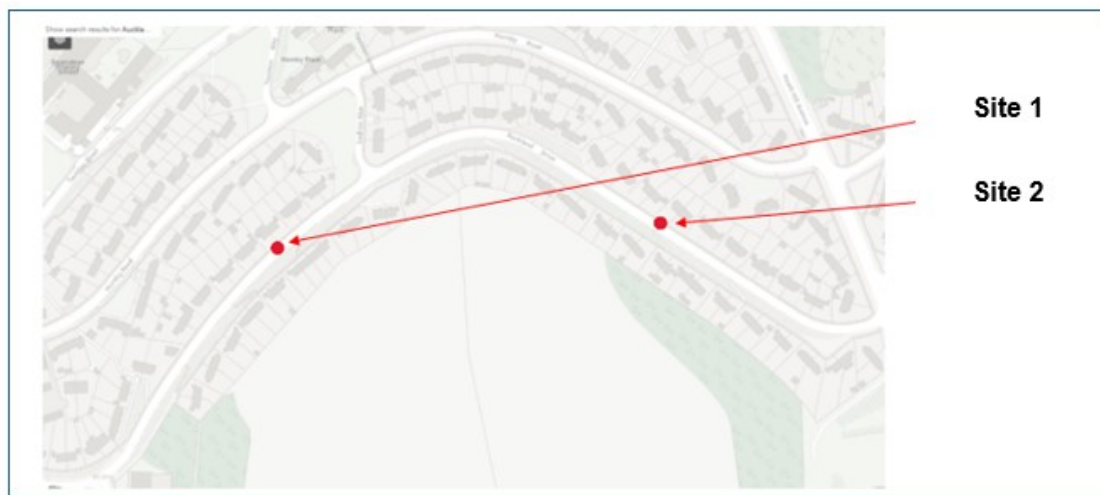
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Pavement											
Parking bay (5M)	Parking Bay 1 (5m)					Parking Bay 2 (5M)					Parking bay (5M)
	Bins (7.5M)					Space (2.5m)					
Road											

Kind regards,

on behalf of

Environmental Services

[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 09:21
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive Bin Collection.
Attachments: Sept 2024 Report Auckland drive - Horby place .docx

Morning

Report attached.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 23 October 2025 09:09
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive Bin Collection.

FYI

@ [REDACTED] do we have the H&S report, please, in case I need it?

Thank you

[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 09:08
To: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive Bin Collection.

Dear Councillor [REDACTED]

I hope this message finds you well.

I would be pleased to meet with you for 15 minutes to discuss the recent operational changes at Auckland Drive. As outlined in the letter you received, these changes have been implemented following a Health and Safety audit and are intended to safeguard and support our workforce.

Thank you

Best regards

[REDACTED] | [REDACTED] | Environmental
Services
Mobile [REDACTED]
[REDACTED] [Brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)
[Brighton & Hove City Council](https://www.brighton-hove.gov.uk)

Our customer promise to you

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From: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 23 October 2025 08:40

To: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Cc: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: Re: Auckland Drive Bin Collection.

Hi [REDACTED] -

Thanks for your letter. We're getting quite a lot of opposition in writing and on Facebook already. My sense is that this will be quite unpopular.

Could we grab 15 min with you or someone in the team to discuss this? It could be on Teams.

Adding [REDACTED] who looks after my calendar. A quick call this afternoon or tomorrow would be great....

Many thanks

Councillor [REDACTED]
[REDACTED] Brighton & Hove City Council
Councillor for [REDACTED]

Phone: [REDACTED]
Email: [REDACTED]@brighton-hove.gov.uk
[REDACTED]

From: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: Wednesday, October 22, 2025 7:25:55 PM

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Cc: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: FW: Auckland Drive Bin Collection.

[REDACTED]

I got your lengthy letter on Auckland Drive – here's an interesting and valid response for a resident.

Thanks for your communication – it is appreciated.

Best / [REDACTED]

Cllr [REDACTED]
[REDACTED]

From: [REDACTED] [virginmedia.com](mailto:[REDACTED]@virginmedia.com) <[REDACTED]@virginmedia.com>
Sent: 22 October 2025 16:05
To: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Auckland Drive Bin Collection.

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I am writing to ask for some help with the proposed bin collection idea that is being proposed for Auckland Drive.

With regards to the letter dated 21/10/25 ref; ES/AD/Bins

After asking our neighbours no one has been contacted about this.

The proposed idea will reduce the parking in this area which is bad enough now due to all the HMO's that this council allow in this area. [REDACTED]

[REDACTED], which usually has a couple every term.

Why Can't they put them where the bank is?

They also claim several bin collections will happen every week! We can go a month with no bin collection up here.

This is just another way of doing less in our area.

Grass banks have been cut fully once in over 5 years. We are really spoilt this year as twice a tractor has cut half way up the bank and a lawn mower has trimmed the top of the path. Weeds are growing in the road and pavement.

Lighting is reduced and you can't see properly on the steps/pathways.

Looking forward to your reply

Mr [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 09:13
To: [REDACTED]
Subject: FW: Auckland Drive Bin Collection.

Categories: Egress Switch: Unprotected

Hi all,

Please see below.

Kind regards,

[REDACTED]

From: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 19:26
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive Bin Collection.

[REDACTED]

I got your lengthy letter on Auckland Drive – here's an interesting and valid response for a resident.

Thanks for your communication – it is appreciated.

Best / [REDACTED]

Cllr [REDACTED]
[REDACTED]

From: [REDACTED]@virginmedia.com <[REDACTED]@virginmedia.com>
Sent: 22 October 2025 16:05
To: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
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Services
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Hi [REDACTED] -

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[REDACTED] Brighton & Hove City Council
Councillor for [REDACTED]

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[REDACTED]

From: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: Wednesday, October 22, 2025 7:25:55 PM
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive Bin Collection.

[REDACTED]

I got your lengthy letter on Auckland Drive – here's an interesting and valid response for a resident.

Thanks for your communication – it is appreciated.

Best / [REDACTED]

Cllr [REDACTED]
[REDACTED]

From: [REDACTED] virginmedia.com <[REDACTED] virginmedia.com>
Sent: 22 October 2025 16:05
To: Cllr [REDACTED] <[REDACTED] brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED] brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED] brighton-hove.gov.uk>
Subject: Auckland Drive Bin Collection.

This email originates from outside of Brighton & Hove City Council. Please think carefully before opening attachments or clicking on links.

I am writing to ask for some help with the proposed bin collection idea that is being proposed for Auckland Drive.

With regards to the letter dated 21/10/25 ref; ES/AD/Bins

After asking our neighbours no one has been contacted about this.
The proposed idea will reduce the parking in this area which is bad enough now due to all the HMO's that this council allow in this area. [REDACTED]

[REDACTED], which usually has a couple every term.
Why Can't they put them where the bank is?

They also claim several bin collections will happen every week! We can go a month with no bin collection up here.

This is just another way of doing less in our area.

Grass banks have been cut fully once in over 5 years. We are really spoilt this year as twice a tractor has cut half way up the bank and a lawn mower has trimmed the top of the path. Weeds are growing in the road and pavement.

Lighting is reduced and you can't see properly on the steps/pathways.

Looking forward to your reply

Mr [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 23 October 2025 07:54
To: [REDACTED]
Subject: FW: URGENT Rubbish or recycling collection – Councillor Enquiry - [REDACTED]

Hi [REDACTED]

Please see councillor enquiry below.
Was this one of the letters that you delivered yesterday?

Thanks

[REDACTED] | [REDACTED] | Environmental Services, Hollingdean Depot | [brighton-hove.gov.uk](https://www.brighton-hove.gov.uk)

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 19:27
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: URGENT Rubbish or recycling collection – Councillor Enquiry - [REDACTED]

This email originates from outside of Brighton & Hove City Council. Please think carefully before opening attachments or clicking on links.

URGENT

Councillor [REDACTED] has asked for a response to be sent directly to the customer on this enquiry through the system.

A summary of the enquiry can be found below. Full details of the enquiry are held in the system (including any attachments.)

Case Details - [REDACTED]

Name: [REDACTED]
Due Date: 29/10/2025
Service: Rubbish & Recycling
Category: Rubbish or recycling collection
Details:

I have just received a letter from Environmental services, informing me of a change to the method of rubbish collection on Auckland Drive Brighton. It tells me that they are looking at ways of making things easier for me, and responding to my feedback. 1. The proposal does not make things easier for me, in fact make things more awkward. 2. I never received any questionnaire to which I could respond with feedback. So the opening statement of their letter is untrue. It is proposing to install

communal rubbish bins to a road that presently already has an insufficient allocations for the current number of cars that wish to park in Auckland Drive. The location of the proposed bin is [REDACTED]. As [REDACTED], I am not impressed that I will need to carry rubbish from my house to the communal bins a number of times each week, rather than the current situation of filling my bin and taking to the kerbside weekly. I would rather retain and take my wheelie bin to [REDACTED] on a weekly basis where it can be collected under the current scheme. This screams purely of a cost cutting exercise. I would like to understand the full rationale behind the scheme change and how this is an improvement in service to people such as myself. The rubbish collection has been inconsistent over a number of years and there has been a distinct erosion of the quality of the service and the quantity of the effort of manpower from the employees of Environmental Services, resulting in us residents taking on a greater manual role in the disposal of our rubbish. This appears to be a further and far more significant erosion of the services we pay for and reinforces the disdain the Council appears to have for what is one of the more challenged socioeconomic areas of Brighton and Hove. I would like to find out the Council's position on reviewing this change in service and the true rationale as to why it is being implemented in the first place. Regards [REDACTED]

Councillor Message:

Thanks !

[Click here to provide your response in the system](#)

If this enquiry is not for your service, please reassign this in the system immediately.

You can only provide 1 response per request, so if you are unable to provide a full response in 5 working days you must send a holding response through the system.

Your holding response must include:

- an explanation of why you cannot provide a full response within the deadline
- a date that the councillor or customer can expect to receive the full response
- a request for the councillor to raise another service response so you can provide your full response (applicable only if you are responding to the councillor, please do not request this if you are responding to the customer)
- if applicable, signposting the councillor or customer to where they can find updates (e.g. specific link to a page on the website).

[Click here for guidance on how to respond to this enquiry](#)

[Click here for guidance to best practice when responding to a councillor enquiry](#)

If you need support, please do not reply to this email, please contact [REDACTED] brighton-hove.gov.uk

Please do not reply to this email as the address this message is sent from is not monitored.

Cllr [REDACTED]

[REDACTED]

[REDACTED]

From: Cllr [REDACTED]
Sent: 22 October 2025 19:26
To: [REDACTED]
Cc: Cllr [REDACTED] Cllr [REDACTED]
Subject: FW: Auckland Drive Bin Collection.

[REDACTED]

I got your lengthy letter on Auckland Drive – here's an interesting and valid response for a resident.

Thanks for your communication – it is appreciated.

Best / [REDACTED]

Cllr [REDACTED]
[REDACTED]

From: [REDACTED] virginmedia.com <[REDACTED]@virginmedia.com>
Sent: 22 October 2025 16:05
To: Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; Cllr [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
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With regards to the letter dated 21/10/25 ref; ES/AD/Bins

After asking our neighbours no one has been contacted about this.

The proposed idea will reduce the parking in this area which is bad enough now due to all the HMO's that this council allow in this area. [REDACTED]

[REDACTED] which usually has a couple every term.

Why Can't they put them where the bank is?

They also claim several bin collections will happen every week! We can go a month with no bin collection up here.

This is just another way of doing less in our area.

Grass banks have been cut fully once in over 5 years. We are really spoilt this year as twice a tractor has cut half way up the bank and a lawn mower has trimmed the top of the path. Weeds are growing in the road and pavement.

Lighting is reduced and you can't see properly on the steps/pathways.

Looking forward to your reply

Mr [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 17:27
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive

That's fab and thank you.

If you get any responses back from Cllrs or residents, other than relating to food waste, please can you forward them on to myself, [REDACTED] and [REDACTED] for reply to.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 17:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive

Hi [REDACTED]

Apologies for the delay in getting back to you.

I've just emailed ward councillors. All residents have been lettered.

Kind regards,

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 16:35
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive

Hi [REDACTED]

Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive so [REDACTED] can update [REDACTED]

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 17:24
To: [REDACTED]
Subject: RE: Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive

Categories: Egress Switch: Unprotected

Hi [REDACTED]

Apologies for the delay in getting back to you.

I've just emailed ward councillors. All residents have been lettered.

Kind regards,

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 16:35
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive

Hi [REDACTED]

Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland Drive so [REDACTED] can update [REDACTED]

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 17:23
To: Cllr [REDACTED] Cllr [REDACTED] Cllr [REDACTED]
Cc: Cllr [REDACTED]
Subject: Auckland Drive communal collection proposal
Attachments: Auckland Drive - Ward Councillors 21.10.25.docx

Categories: Egress Switch: Unprotected

Good afternoon all,

You may be aware the current collecting method for refuse and recycling from properties along the top of the banks in Auckland Drive presents several health and safety concerns for our crews i.e. manual handling and associated injuries from moving bins, slip trips and falls and fatigue from walking long distances with full heavy bins in the context of long strenuous working days which adds to the cumulative impact on the Musculo skeletal system in the body. We have tried to mitigate this by adding extra crew on collection days, but this has proved to be an unreliable solution and resulting in a number of missed collections and is no longer sustainable.

To mitigate these concerns and risks and following H&S recommendations, we are proposing to move all residents along this stretch of Auckland Drive over to our communal bin service by providing 2 locations for shared bins. This will apply to properties 52 to 148 (49 properties) on the east (bank) side and properties 39 to 131 (47 properties) on the west (parking) side of the road. Total properties, 96. For those residents who are registered for an assisted collections will not be affected and will retain their individual bins and will be collected in the usual way.

Comms

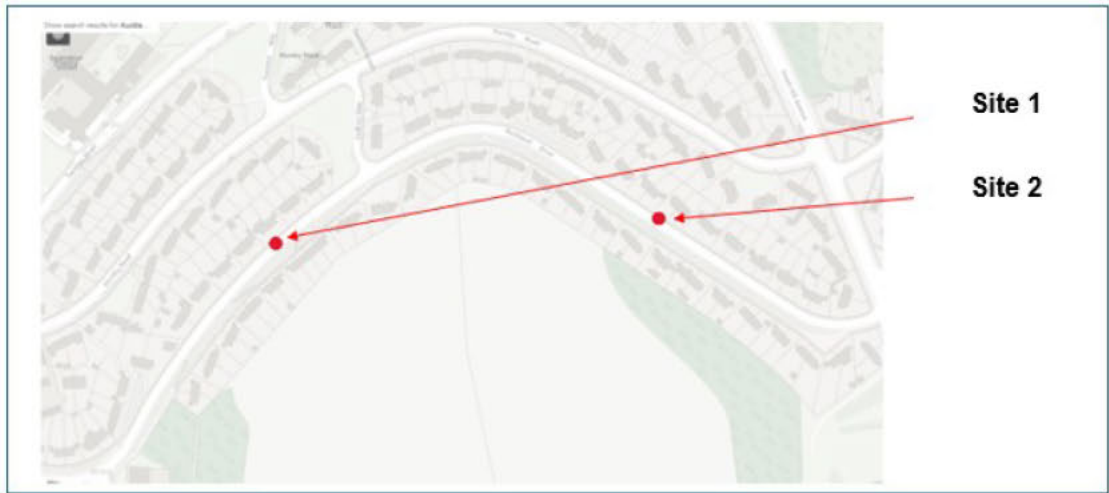
We have consulted with Estates and plan to send a letter to residents explaining the situation with an invitation to provide feedback if they wish. The letters are due to go out 27th October allowing a feedback and response period to 14th November. We aim to install the shared bins 19th November and remove individual bins the same day and the following day after they have been emptied (excluding those on assisted collection).

Please note, our food waste distribution team incorrectly delivered individual outdoor caddies to every property on Auckland Drive. We will be contacting residents due to receive the communal service via letter and retrieving their outside caddies to clear up any confusion. They can keep their kitchen caddy until the communal service starts on 19th November. Until this date they will need to continue using their refuse wheelie bin for food waste.

In the rest of Bevendean, food waste will be collected kerbside from October 27th.

Site location:

- **Site 1** / In the vicinity of the midpoint to west of Ludlow Rise and the top of the hill and the bend (1½ bays) flanked by [REDACTED] bays
- **Site 2** / In the vicinity of the midpoint to east of Ludlow Rise and Heath Hill Avenue (1½ bays)



Bin numbers

and collection frequencies for each site:

- 2 x 1100L refuse bins, several time a week
- 2 x 1100L mixed recycling bins (DMR), collected several time a week
- 1 to 2 x 240L glass bottles & jars bins, collected fortnightly
- A food waste bin will added in November 2025, collected at least weekly

Site 1	In the vicinity of the midpoint to west of Ludlow Rise and the top of the hill and the bend				
Pavement					
	Parking Bay 1 (5m)		Parking Bay 2 (5M)		
(5M)	Space (1.25M)	Bins (7.5M)		Space (1.25M)	(5M)
Road					
Site 2	In the vicinity of the midpoint to east of Ludlow Rise and Heath Hill Avenue				
Pavement					
Parking bay (5M)	Parking Bay 1 (5m)		Parking Bay 2 (5M)		Parking bay (5M)
	Bins (7.5M)			Space (2.5m)	
Road					

Schematic of sites and parking bays

Kind regards,

██████████ on behalf of

██████████

████████████████████ Environmental Services

[REDACTED]

From:

Sent:

[REDACTED]
22 October 2025 16:35

To:

Subject:

[REDACTED]
Please can you confirm for [REDACTED] and me that you have emailed the ward
councillors for Auckland Drive

Hi [REDACTED]

Please can you confirm for [REDACTED] and me that you have emailed the ward councillors for Auckland
Drive so [REDACTED] can update [REDACTED]

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 14:17
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive - update request

Thank you for doing the letters and yes please to emailing the ward councillors and again signed by [REDACTED] and please do include a copy of the letter for them to see.

Thanks

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 14:10
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Thanks [REDACTED] letters printed so will head out now to retrieve caddies.

Do you want me to email the ward cllrs? Will I just attached the signed letter?

Thanks,

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 13:17
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

You probably saw that we have the bins so good to go with the letter and email for ward cllrs both to be signed by [REDACTED]

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:44
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

I've removed all changes I made to the letter so that it still has the consultative tone. I've only added the bit about food waste. I added this to the Ward Councillor document which now needs to be distributed.

Here's the text I added to the letter:

Please note, as part of our new food waste service, outdoor caddies with orange lids were incorrectly delivered to every resident on Auckland Drive. We are taking back outdoor caddies from residents who would receive the proposed communal service. Residents can keep their small grey indoor caddy until the start of the proposed communal food waste service on 19th November 2025. Until the communal service proposal is finalised, please continue to deposit your food waste in your refuse wheelie bin. We apologise for any confusion caused. If we haven't been able to take back your orange lidded caddy yet, please leave it outside your property

If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 14:10
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive - update request
Categories: Egress Switch: Unprotected

Thanks [REDACTED] letters printed so will head out now to retrieve caddies.

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[REDACTED]

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Thanks

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Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 13:16
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Wonder and thank you

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 12:19
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi,

We have the bins, and these will be made up at Hangleton Bottom ready for delivery.

Please let us know when these need to be delivered.

Thanks,

[REDACTED] | [REDACTED] | Environmental Services, Hollingdean Depot
M [REDACTED] | T [REDACTED] | [brighton-hove.gov.uk](https://www.brighton-hove.gov.uk)

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi

Its:

- 4 x 1100L refuse
- 4 x 1100L DMR (new style stickers to include pots, tubs & trays)
- 2 x 240L glass

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:27
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi [REDACTED]

Please list how many bins in total you require.

Thanks,

[REDACTED] | [REDACTED] | Environmental Services, Hollingdean Depot
M [REDACTED] | T [REDACTED] | [\[REDACTED\]@brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:26
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi [REDACTED]

Just to confirm the bins listed below is for one site and there will be 2 sites both having the amount and combination of bins.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:22
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

@ [REDACTED]

Could you kindly ask a Bin and Box crew to see if we have the below in stock and if possible, move to the side for delivery please;

- 2 x 1100L refuse
- 2 x 1100L DMR (new style stickers to include pots, tubs & trays)
- 1 x 240L glass

Kind Regards,

M [redacted] | T [redacted] | Environmental Services, Hollingdean Depot
| brighton-hove.gov.uk

From: [redacted] <[redacted]@brighton-hove.gov.uk>

Sent: 20 October 2025 12:24

To: [redacted] <[redacted]@brighton-hove.gov.uk>

Cc: [redacted] <[redacted]@brighton-hove.gov.uk>; [redacted] <[redacted]@brighton-hove.gov.uk>; [redacted] <[redacted]@brighton-hove.gov.uk>

Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Importance: High

Hi [redacted]

Sorry to chase on this but looking to send the letters out to the residents on Monday at the latest. Please confirm you will have the bins ready to install on the 19th November?

Kind regards

[redacted]

From: [redacted]

Sent: 09 October 2025 13:47

To: [redacted] <[redacted]@brighton-hove.gov.uk>

Cc: [redacted] <[redacted]@brighton-hove.gov.uk>; [redacted] <[redacted]@brighton-hove.gov.uk>

Subject: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi [redacted]

I will soon be sending out letters to residents in Auckland Dive where we plan to install 2 communal bin sites and remove their individual bins, excluding those on assisted collections.

Would it be possible to confirm that the bins required have / are being put to one side / sourced / or in stock, ready to be delivered out?

This is what is required per site and there will be 2 sites.

- 2 x 1100L refuse
- 2 x 1100L DMR (new style stickers to include pots, tubs & trays)
- 1 x 240L glass

Assuming all goes well, and I'll keep you posted, we are aiming to install the communal bins on Wednesday 19th November and remove individual refuse bins from the 96 properties (excluding the assisted) on the same day as it will be their normal refuse collection day and their bins will be emptied. And, remove their individual recycling bins on the Thursday (20th) as that too co-insides with their normal recycling collection day.

I will supply a list of the properties numbers and those that have assisted and a map marking the two new locations nearer the time.

Thanks

From: [REDACTED]
Sent: 11 August 2025 14:33
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Subject: 2 x communal bin sites for Auckland Drive

Hi [REDACTED]

We are looking to install 2 x communal bin sites for Auckland Drive outside +numbers [REDACTED] and [REDACTED]. Just wondering if you could start to put aside the following bins so we are ready to install as soon as we get the final date etc.

Both site will have the same combo:

- 1 x 32 for refuse ([REDACTED] has this on her list for when the Edinburgh ones arrive)
- 2 x 1100L DMR
- 2 x 240L glass (or 1 if we think that is too much and add the second at a later date if need be.)

All bins to have the latest stickers.

When I have a date I will let you know but this is just a heads up for now. I have also spoken with [REDACTED] about fly-tipping prevention and will let him know too when we get a start date.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 12:19
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi,

We have the bins, and these will be made up at Hangleton Bottom ready for delivery.

Please let us know when these need to be delivered.

Thanks,

[REDACTED] | [REDACTED] | Environmental Services, Hollingdean Depot
M [REDACTED] | T [REDACTED] | brighton-hove.gov.uk

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi

Its:

- 4 x 1100L refuse
- 4 x 1100L DMR (new style stickers to include pots, tubs & trays)
- 2 x 240L glass

Thanks

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:27
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi [REDACTED]

Please list how many bins in total you require.

Thanks,

Environmental Services, Hollingdean Depot
M | T | brighton-hove.gov.uk

From: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Sent: 21 October 2025 09:26
To: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>; <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Cc: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>; <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi

Just to confirm the bins listed below is for one site and there will be 2 sites both having the amount and combination of bins.

Thanks

From: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Sent: 21 October 2025 09:22
To: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>; <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Cc: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>; <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

@

Could you kindly ask a Bin and Box crew to see if we have the below in stock and if possible, move to the side for delivery please;

- 2 x 1100L refuse
- 2 x 1100L DMR (new style stickers to include pots, tubs & trays)
- 1 x 240L glass

Kind Regards,

Environmental Services, Hollingdean Depot
M | T | brighton-hove.gov.uk

From: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Sent: 20 October 2025 12:24
To: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Cc: <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>; <>[brighton-hove.gov.uk](mailto: Brighton-hove.gov.uk)>
Subject: RE: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive
Importance: High

Hi

Sorry to chase on this but looking to send the letters out to the residents on Monday at the latest. Please confirm you will have the bins ready to install on the 19th November?

Kind regards

██████████

From: ██████████
Sent: 09 October 2025 13:47
To: ██████████ <██████████@brighton-hove.gov.uk>
Cc: ██████████ <██████████@brighton-hove.gov.uk>; ██████████ <██████████@brighton-hove.gov.uk>
Subject: Sourcing the bins // FW: 2 x communal bin sites for Auckland Drive

Hi ██████████

I will soon be sending out letters to residents in Auckland Dive where we plan to install 2 communal bin sites and remove their individual bins, excluding those on assisted collections.

Would it be possible to confirm that the bins required have / are being put to one side / sourced / or in stock, ready to be delivered out?

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Cc: ██████████ <██████████@brighton-hove.gov.uk>; ██████████ <██████████@brighton-hove.gov.uk>
Subject: 2 x communal bin sites for Auckland Drive

Hi ██████████

We are looking to install 2 x communal bin sites for Auckland Drive outside +numbers [REDACTED] and [REDACTED]. Just wondering if you could start to put aside the following bins so we are ready to install as soon as we get the final date etc.

Both site will have the same combo:

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All bins to have the latest stickers.

When I have a date I will let you know but this is just a heads up for now. I have also spoken with [REDACTED] about fly-tipping prevention and will let him know too when we get a start date.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 11:08
To: [REDACTED]
Subject: RE: Auckland Drive - update request

Yes, she's looking into it now.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 11:07
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

Did you hear from [REDACTED]

Thanks,

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:53
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Ok, if we don't have them all in stock would Bin & Box be able to order them in?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:51
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

[REDACTED] off sick and [REDACTED] at the yard atm.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

That's great and thank you so much. As soon as I hear from [REDACTED] who has [REDACTED] on the case, I'll let you know. Unless you are at the depot and can go and see them to speed things up?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:44
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

I've removed all changes I made to the letter so that it still has the consultative tone. I've only added the bit about food waste. I added this to the Ward Councillor document which now needs to be distributed.

Here's the text I added to the letter:

***Please note,** as part of our new food waste service, outdoor caddies with orange lids were incorrectly delivered to every resident on Auckland Drive. We are taking back outdoor caddies from residents who would receive the proposed communal service. Residents can keep their small grey indoor caddy until the start of the proposed communal food waste service on 19th November 2025. Until the communal service proposal is finalised, please continue to deposit your food waste in your refuse wheelie bin. We apologise for any confusion caused. If we haven't been able to take back your orange lidded caddy yet, please leave it outside your property*

If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 11:07
To: [REDACTED]
Subject: RE: Auckland Drive - update request

Categories: Egress Switch: Unprotected

Hi [REDACTED]

Did you hear from [REDACTED]

Thanks,

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:53
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Ok, if we don't have them all in stock would Bin & Box be able to order them in?

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:51
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

That's great and thank you so much. As soon as I hear from [REDACTED] who has [REDACTED] on the case, I'll let you know. Unless you are at the depot and can go and see them to speed things up?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:44
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
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Hi [REDACTED]

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If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]
[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks



[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 09:57
To: [REDACTED]
Subject: RE: Auckland Drive - update request

[REDACTED] is going to call you, [REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:53
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Ok, if we don't have them all in stock would Bin & Box be able to order them in?

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:51
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

[REDACTED] off sick and [REDACTED] at the yard atm.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

That's great and thank you so much. As soon as I hear from [REDACTED] who has [REDACTED] on the case, I'll let you know. Unless yo are at the depot and can go and see them to speed things up?

Thanks

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:44
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

I've removed all changes I made to the letter so that it still has the consultative tone. I've only added the bit about food waste. I added this to the Ward Councillor document which now needs to be distributed.

Here's the text I added to the letter:

Please note, as part of our new food waste service, outdoor caddies with orange lids were incorrectly delivered to every resident on Auckland Drive. We are taking back outdoor caddies from residents who would receive the proposed communal service. Residents can keep their small grey indoor caddy until the start of the proposed communal food waste service on 19th November 2025. Until the communal service proposal is finalised, please continue to deposit your food waste in your refuse wheelie bin. We apologise for any confusion caused. If we haven't been able to take back your orange lidded caddy yet, please leave it outside your property

If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 09:56
To: [REDACTED]
Subject: RE: Auckland Drive - update request

Hi [REDACTED]
You could call [REDACTED] – he has his phone if you need a reply urgently.

If we are set – happy for you to send emails to cllrs with my signature and get letters out.

Thank you
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:53
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Ok, if we don't have them all in stock would Bin & Box be able to order them in?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
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To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
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Hi [REDACTED]

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Subject: RE: Auckland Drive - update request

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Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 09:51
To: [REDACTED]
Subject: RE: Auckland Drive - update request

[REDACTED] off sick and [REDACTED] at the yard atm.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

That's great and thank you so much. As soon as I hear from [REDACTED] who has [REDACTED] on the case, I'll let you know. Unless you are at the depot and can go and see them to speed things up?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:44
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

I've removed all changes I made to the letter so that it still has the consultative tone. I've only added the bit about food waste. I added this to the Ward Councillor document which now needs to be distributed.

Here's the text I added to the letter:

Please note, as part of our new food waste service, outdoor caddies with orange lids were incorrectly delivered to every resident on Auckland Drive. We are taking back outdoor caddies from residents who would receive the proposed communal service. Residents can keep their small grey indoor caddy until the start of the proposed communal food waste service on 19th November 2025. Until the communal service proposal is finalised, please continue to deposit your food waste in your refuse wheelie bin. We apologise for any confusion caused. If we haven't been able to take back your orange lidded caddy yet, please leave it outside your property

If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 09:46
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

That's great and thank you so much. As soon as I hear from [REDACTED] who has [REDACTED] on the case, I'll let you know. Unless you are at the depot and can go and see them to speed things up?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:44
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive - update request

Hi [REDACTED]

I've removed all changes I made to the letter so that it still has the consultative tone. I've only added the bit about food waste. I added this to the Ward Councillor document which now needs to be distributed.

Here's the text I added to the letter:

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If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 09:44
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive - update request

Categories: Egress Switch: Unprotected

Hi [REDACTED]

I've removed all changes I made to the letter so that it still has the consultative tone. I've only added the bit about food waste. I added this to the Ward Councillor document which now needs to be distributed.

Here's the text I added to the letter:

***Please note,** as part of our new food waste service, outdoor caddies with orange lids were incorrectly delivered to every resident on Auckland Drive. We are taking back outdoor caddies from residents who would receive the proposed communal service. Residents can keep their small grey indoor caddy until the start of the proposed communal food waste service on 19th November 2025. Until the communal service proposal is finalised, please continue to deposit your food waste in your refuse wheelie bin. We apologise for any confusion caused. If we haven't been able to take back your orange lidded caddy yet, please leave it outside your property*

If you can confirm if we have the bin stock available for the 19th start date then I think we are good to go on the letters and we can go out this afternoon.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 22 October 2025 09:31
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 October 2025 09:31
To: [REDACTED]
Cc: [REDACTED]
Subject: Auckland Drive - update request

Hi [REDACTED]

Sorry but would you mind reminding me where we are at with Auckland Drive as managed to get a bit confused.com.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 11:19
To: [REDACTED]
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Good morning

Please can we keep the language as consultative as suggested by the original letter that [REDACTED] wrote? I think this reads better for the residents.

Thank you

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:37
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

It was agreed by [REDACTED] to be more of an engagement than an instruction hence the approved version being V6 as we went round that circle.

The Gaz list correct hence my own list and following a site visit with [REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

Thank you for providing the address list, I'm happy to run the mail merge as I expect we will need to print the letters ASAP.

Regarding the amends, there was some concern about the communal service sounding like a proposal rather than something that is being implemented. This could put additional pressure on the contact centre which seems unnecessary if the plan is being carried out regardless of feedback. I understand we might be looking to keep letters more open to indicate we're taking feedback, but I don't think we should be disingenuous to residents.

I'm happy to roll back on changes so will wait on [REDACTED] to confirm if we'll make any amends.

I pulled the addresses directly from the GAZ / Property Terrier so just wanted to confirm they were accurate.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

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From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Sent: 21 October 2025 10:17
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

I have looked at the letter which you have significantly changed rather than just adding in an extra bit about the food waste bins being delivered in error. The house numbers are also incorrect that you have amended to as does include 148.

The letter was approved as it was and went through 6 iterations. I really don't fancy a complete rewrite at this stage unless that is what [REDACTED] is asking for. I haven't got time today to do a re-write as have a [REDACTED] today so you may have to cover that if that is what is required.

I have attached the address list for the mail merge if you are doing that bit.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Sent: 21 October 2025 10:06
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: [REDACTED] shared the folder "Auckland Drive" with you



██████████ invited you to edit a folder

Hi all,

Please see below letters with amends. I've put them both in review mode so any changes I've made to ██████████ original document can be tracked.

Kind regards,

██████████



Auckland Drive



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[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 10:37
To: [REDACTED]
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

It was agreed by [REDACTED] to be more of an engagement than an instruction hence the approved version being V6 as we went round that circle.

The Gaz list correct hence my own list and following a site visit with [REDACTED]

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

Thank you for providing the address list, I'm happy to run the mail merge as I expect we will need to print the letters ASAP.

Regarding the amends, there was some concern about the communal service sounding like a proposal rather than something that is being implemented. This could put additional pressure on the contact centre which seems unnecessary if the plan is being carried out regardless of feedback. I understand we might be looking to keep letters more open to indicate we're taking feedback, but I don't think we should be disingenuous to residents.

I'm happy to roll back on changes so will wait on [REDACTED] to confirm if we'll make any amends.

I pulled the addresses directly from the GAZ / Property Terrier so just wanted to confirm they were accurate.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:17
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

I have looked at the letter which you have significantly changed rather than just adding in an extra bit about the food waste bins being delivered in error. The house numbers are also incorrect that you have amended to as does include 148.

The letter was approved as it was and went through 6 iterations. I really don't fancy a complete rewrite at this stage unless that is what [REDACTED] is asking for. I haven't got time today to do a re-write as have a [REDACTED] today so you may have to cover that if that is what is required.

I have attached the address list for the mail merge if you are doing that bit.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:06
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: [REDACTED] shared the folder "Auckland Drive" with you



[REDACTED] invited you to edit a folder

Hi all,

Please see below letters with amends. I've put them both in review mode so

any changes I've made to [REDACTED] original document can be tracked.

Kind regards,

[REDACTED]



[Auckland Drive](#)



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[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 10:32
To: [REDACTED]
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Categories: Egress Switch: Unprotected

Hi [REDACTED]

Thank you for providing the address list, I'm happy to run the mail merge as I expect we will need to print the letters ASAP.

Regarding the amends, there was some concern about the communal service sounding like a proposal rather than something that is being implemented. This could put additional pressure on the contact centre which seems unnecessary if the plan is being carried out regardless of feedback. I understand we might be looking to keep letters more open to indicate we're taking feedback, but I don't think we should be disingenuous to residents.

I'm happy to roll back on changes so will wait on [REDACTED] to confirm if we'll make any amends.

I pulled the addresses directly from the GAZ / Property Terrier so just wanted to confirm they were accurate.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:17
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: [REDACTED] shared the folder "Auckland Drive" with you

Hi [REDACTED]

I have looked at the letter which you have significantly changed rather than just adding in an extra bit about the food waste bins being delivered in error. The house numbers are also incorrect that you have amended to as does include 148.

The letter was approved as it was and went through 6 iterations. I really don't fancy a complete rewrite at this stage unless that is what [REDACTED] is asking for. I haven't got time today to do a re-write as have a [REDACTED] today so you may have to cover that if that is what is required.

I have attached the address list for the mail merge if you are doing that bit.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Sent: 21 October 2025 10:06
To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>
Subject: [REDACTED] shared the folder "Auckland Drive" with you



[REDACTED] invited you to edit a folder

Hi all,

Please see below letters with amends. I've put them both in review mode so any changes I've made to [REDACTED] original document can be tracked.

Kind regards,

[REDACTED]



[Auckland Drive](#)



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[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 10:20
To: [REDACTED] [REDACTED] [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Categories: Egress Switch: Unprotected

Hi [REDACTED]

Thanks for confirming, I can understand why it might be better to be less specific about the locations for the residents giving the existing issues we have with communal bins outside properties in the city centre.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:19
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

I sent you response just now but just to add that AC have been approved to be collected by the normal team and won't change, we decided against the maps in the letter for fear of freaking residents out.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:11

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi all,

I've just granted access to the amended letters.  [Auckland Drive](#)

I've put them both in review mode so any changes I've made to [REDACTED] original document can be tracked.

Some points:

- The addresses in the letter weren't accurate as some of the numbers listed don't exist on Auckland Drive. Just want to make sure we have the correct total.
- Has it been agreed that ACs will continue to be collected from the property by the crews?
- I think it would be good to include the maps within the residents' letter, though this will take it over onto a second side of A4.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:41
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Good morning

[REDACTED] and I have met and think both letters need amending and sending out today.
Please send a final version to [REDACTED] and me for approval

Thank you

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:30

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Letter for residents attached and the brief for cllrs. [REDACTED] is making an amendment to the letter to incorporate the error of delivering the food waste bins and said he will circulate that later. Nothing has been added to the my ward cllr brief attached about it though as again, I think [REDACTED] is putting something together for that too.

Kind regards

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Apologies - crossed wires – are you able to send them to me and I will end out now.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

The letter has been approved by you and [REDACTED] and my understanding was that you will be letting cllrs know.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 16:40
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi

I thought [REDACTED] was approving the letter and then it was being sent out?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 12:27
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]

<[REDACTED]@brighton-hove.gov.uk>

Subject: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

Please can you confirm that the ward councillors have been informed as I would like to send the residents letters out on Monday at the latest and install the new communal bins on the 19th November.

Thanks

[REDACTED]

From: [REDACTED]

Sent: 09 October 2025 15:32

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Are the attached of use for the ward councillors? I was trying to cover off any questions they may have but may not be a case of 'less is more' in this instance.

Please let me know if there is anything further you would like me to on this one.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 08 October 2025 13:38

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

If you can draft something for me that includes the H&S reasons, I am happy to then email the councillors.

Thank you

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 08 October 2025 12:00

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

Great and can I confirm we were ok with the dates in the timeline so I can add them into the letter. Will it be you letting ward councillors know?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 11:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Re: Residents' letter // FW: Auckland drive

Approved

Thank you

Best regards

[REDACTED] | [REDACTED] | Environmental
Services
Brighton & Hove City Council
[REDACTED] mobile
[REDACTED]@Brighton-hove.gov.uk

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: Wednesday, October 8, 2025 9:57:24 AM
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Amened letter attached for approval.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 19:35
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Helpful to see – I think the following need some attention – its not new its communal and perhaps say widely used across the city.

Here's what we're planning:

Two shared bin areas:

- Near houses [REDACTED] can we find another way to describe these locations – if I was at [REDACTED] and told it was coming near my house I would worry
- Near houses [REDACTED] ditto

Each area would have:

- 2 large bins for rubbish (several times a week)
- 2 large bins for recycling (several times a week)
- 1 or 2 small bins for glass (emptied every two weeks)
- 1 food waste bin (starting March 2026, emptied regularly and at least weekly)

Can we please amend the letter and send to the ward councilor's mentioning the safety review and why the proposed change is needed. We should also mention in the letter and to Councilors this is being done in full consultation with Estates Colleagues and copy [REDACTED] in.

Thanks for your work on this both
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 17:17
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Residents' letter // FW: Auckland drive

Good evening

Please see the Auckland drive timetable. Just a refresher that this is an H&S issue in terms of the steep hills that our operatives have to climb, descend and climb and descend.

- Letters need posting on Post letters Monday, 27th and Tuesday, 28th October
- Councillors – [REDACTED] and the ward councillors have not been communicated with. @ [REDACTED] [REDACTED]
How would you like this managed, please?

Thank you, [REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 16:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi

I have reattached the spreadsheet and check / amended the dates below.

Apologies / too many spreadsheets open!

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 15:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Sorry. Please can you update with the October dates? I want to share with [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- **Post letters Monday 27th and Tuesday 28th October**
- Allow just over two weeks for feedback & responses Wednesday 29th October to Friday 14th November
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

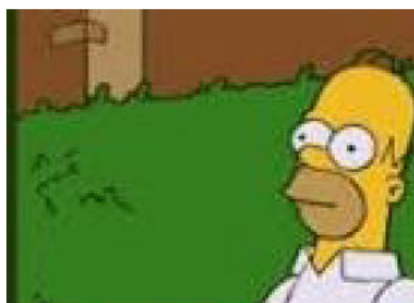
If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:40
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Doh

By Friday 17th October – end of next week



From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:37
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Just checking 20 Nov

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:36
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
 <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- Post letters Monday 20th Nov.
- Allow just over two weeks for feedback & responses
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

Thanks

██████████

From: ██████████ <██████████@brighton-hove.gov.uk>
Sent: 07 October 2025 12:09
To: ██████████ <██████████@brighton-hove.gov.uk>
Cc: ██████████ <██████████@brighton-hove.gov.uk>; ██████████ <██████████@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Thank you, ██████████
 Loads of excellent questions

Happy for you to speak to ██████████ directly

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it? – Will let ██████████ decide.
- Do you know who the contact for printing posting is? Sorry No – ██████████ may know?
- Have you got a cost code please? ██████████
- Who should sign the letter? Will let ██████████ decide
- I need to put some dates of when we want a response by – is two weeks from the letter date ok? Do we have longer?

I will email ██████████ now. What timescales do we have, please?

Thank you

██████████

From: ██████████ <██████████@brighton-hove.gov.uk>
Sent: 07 October 2025 12:02
To: ██████████ <██████████@brighton-hove.gov.uk>
Cc: ██████████ <██████████@brighton-hove.gov.uk>; ██████████ <██████████@brighton-hove.gov.uk>
Subject: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Seems like comms are happy so if you are I'll arrange print and post.

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it?
- Do you know who the contact for printing posting is?
- Have you got a cost code please?
- Who should sign the letter?
- I need to put some dates of when we want a response by – is two weeks from the letter date ok?
- I need a date for when the bins will be installed and their bins removed which will need to come from [REDACTED] team – is that something you can speak to him about or shall I?

I have copied [REDACTED] in as we will be providing the ES email as a point of contact and suggest any emails are then forwarded to me by CC team to pick through.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 07 October 2025 11:47

To: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Auckland drive

Hi [REDACTED]

Unless [REDACTED] suggested she should sign it off, I suggest you should go ahead - I can see you have used the feedback she supplied.

Was there something else that concerned you ?

[REDACTED] (she/her) | [REDACTED] | Strategic Communications
and Engagement
Telephone [REDACTED]

From: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>

Sent: 07 October 2025 11:10

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: FW: Auckland drive

What are your thoughts on below?

Kind regards

[REDACTED] | [REDACTED] | Communication &
Engagement | [Brighton & Hove City Council](#)

2nd Floor, Bartholomew House, Bartholomew Square, Brighton, BN1 1JE

Phone: [REDACTED]

[#Mypronounsare: he/him/his](#)

To find out more, follow us on [Instagram](#) and [Facebook](#)

Check out [Your Voice](#) to Have Your Say!

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>

Sent: 07 October 2025 10:56

To: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>

Subject: RE: Auckland drive

Hi Team

I see that [REDACTED] is on leave and has given your generic email as a contact. Is this something you can approve or would you prefer I wait until [REDACTED] is back?

Kind regards

[REDACTED]

[REDACTED] | Project Development Officer | Environmental Services | [Brighton & Hove City Council](#) The Hub, Hollingdean Depot, Upper Hollingdean Road, Brighton BN1 7GA

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED]

Sent: 07 October 2025 10:35

To: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>; [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>

Cc: [REDACTED] <[REDACTED][brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)>

Subject: RE: Auckland drive

Hi [REDACTED] and [REDACTED]

I have looked at [REDACTED] feedback to the letters I did for the residents in Auckland Drive and gone with the second version she came up with, feeling it more appropriate (email below).

[REDACTED] is on leave until 15th October, do you want me to wait until she has returned and for her to sign this off or can one of you do that for me?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 02 October 2025 08:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland drive

Hi [REDACTED]

I hope you've had a good break by the time you read this.

We've had some feedback on the documents from our community engagement team who work closely with those living on council housing estates.

Please see below, and are you able to update the documents to incorporate their feedback?

Thanks.

Kind regards,

[REDACTED] | [REDACTED] | Environmental
Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [REDACTED]
[\[REDACTED\]@brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will understand and get things done

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 26 September 2025 15:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland drive

On the options one I'd go with something more like this with the pictures

New Bin Plan – Auckland Drive

We're planning to change how rubbish and recycling is collected on Auckland Drive. Instead of each home having its own bins, we'll have shared bins in two spots on the street.

Who's included?

About 92 homes on both sides of Auckland Drive.

Where will the bins go?

- Spot 1: Near houses [REDACTED] & [REDACTED]
- Spot 2: Near houses [REDACTED] & [REDACTED]

The bins will go in parking spaces — each spot will use about 1½ spaces.

What bins will be there?

- Rubbish: 2 big bins (emptied every day)
 - Recycling: 2 big bins (emptied daily or a few times a week)
 - Glass: 1 or 2 small bins (emptied a few times a week)
 - Food waste: 1 small bin (starting March 2026, emptied weekly)
- All bins will be locked and easy to use.
-

■ Why are we doing this?

- It's safer and easier for the bin crews
- Less noise and fewer injuries
- We can change the number of bins if needed
-

⚠ Things to think about

- A few parking spaces will be used for bins
- People living near the bins might notice more noise or rubbish
- We'll keep an eye out for fly-tipping and clean up if needed

🔔 What happens next?

You'll get a letter soon with more info and how to share your thoughts.
It'll also explain how to use the new bins properly.

And for the letter maybe a warmer tone with less council speak something more like this

Changes to Bin Collections on Auckland Drive

Dear Resident,

We're always looking for ways to make things easier and better for our residents. After listening to your feedback and looking at how bins are currently collected on Auckland Drive, we're suggesting a new way of doing things that we hope will work better for everyone.

Instead of each home having its own bins, we're proposing shared bins in two spots on the street. This would help make collections safer, quicker, and more reliable.

Here's what we're planning:

- Two shared bin areas:

- Near houses [REDACTED]
- Near houses [REDACTED]

- Each area would have:

- 2 large bins for rubbish (emptied daily)
- 2 large bins for recycling (emptied daily)
- 1 or 2 small bins for glass (emptied every two weeks)
- 1 small bin for food waste (starting March 2026, emptied weekly)

- To fit the bins, just over one parking space would be used at each location.

This change would affect homes on both sides of Auckland Drive, from:

- Numbers 52 to 148
- Numbers 42 to 131

If you currently receive help with your bin collections, this will continue as usual.

If the plan goes ahead, we'll install the new bins during the week starting [insert date]. Your current bins would be taken away at the same time.

We want to make sure this works for everyone. If you have any questions, worries, or ideas, please email us at enviroservices@brighton-hove.gov.uk by [insert date]. Your thoughts will help us make the final decision.

Thank you for taking the time to read this.

Warm regards,

[redacted] | Community Engagement Team |
Strategic Communications and Engagement |

Tel. [redacted]

#MyPronounsAre: she/her/hers

Our Values : **Respect** **Collaboration** **Efficiency** **Openness** **Creativity** **Customer Focus**

To find out more, follow us on [Instagram](#) and [Facebook](#)

From: [redacted] <[redacted]@brighton-hove.gov.uk>

Sent: 22 September 2025 15:35

To: [redacted] <[redacted]@brighton-hove.gov.uk>; [redacted] <[redacted]@brighton-hove.gov.uk>

Subject: FW: auckland drive

Hi both,

I'm reaching out following a previous offer for reviewing information going out to council housing residents to ensure it is reader friendly.

We have a couple of documents to send out to residents in Auckland Drive in Beavendean as part of some changes we're making to their waste collections and wondering whether you or one of the team can review to provide some feedback on any changes we need to make please?

Thanks.

Kind regards,

[redacted] | [redacted] | Environmental
Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [redacted]
[\[redacted\]@brighton-hove.gov.uk](mailto:[redacted]@brighton-hove.gov.uk)

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will

[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 10:19
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

I sent you response just now but just to add that AC have been approved to be collected by the normal team and won't change, we decided against the maps in the letter for fear of freaking residents out.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 10:11
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi all,

I've just granted access to the amended letters.  [Auckland Drive](#)

I've put them both in review mode so any changes I've made to [REDACTED] original document can be tracked.

Some points:

- The addresses in the letter weren't accurate as some of the numbers listed don't exist on Auckland Drive. Just want to make sure we have the correct total.
- Has it been agreed that ACs will continue to be collected from the property by the crews?
- I think it would be good to include the maps within the residents' letter, though this will take it over onto a second side of A4.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:41
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Good morning

[REDACTED] and I have met and think both letters need amending and sending out today.
Please send a final version to [REDACTED] and me for approval

Thank you
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:30
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Letter for residents attached and the brief for cllrs. [REDACTED] is making an amendment to the letter to incorporate the error of delivering the food waste bins and said he will circulate that later. Nothing has been added to the my ward cllr brief attached about it though as again, I think [REDACTED] is putting something together for that too.

Kind regards
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Apologies - crossed wires – are you able to send them to me and I will end out now.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

The letter has been approved by you and [REDACTED] and my understanding was that you will be letting cllrs know.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 20 October 2025 16:40

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi

I thought [REDACTED] was approving the letter and then it was being sent out?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 20 October 2025 12:27

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]

<[REDACTED]@brighton-hove.gov.uk>

Subject: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

Please can you confirm that the ward councillors have been informed as I would like to send the residents letters out on Monday at the latest and install the new communal bins on the 19th November.

Thanks

[REDACTED]

From: [REDACTED]

Sent: 09 October 2025 15:32

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Are the attached of use for the ward councillors? I was trying to cover off any questions they may have but may not be a case of 'less is more' in this instance.

Please let me know if there is anything further you would like me to on this one.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 08 October 2025 13:38

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

If you can draft something for me that includes the H&S reasons, I am happy to then email the councillors.

Thank you

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 12:00
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Great and can I confirm we were ok with the dates in the timeline so I can add them into the letter. Will it be you letting ward councillors know?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 11:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Re: Residents' letter // FW: Auckland drive

Approved

Thank you

Best regards

[REDACTED] I [REDACTED] I Environmental
Services
Brighton & Hove City Council
[REDACTED] mobile
[REDACTED]@Brighton-hove.gov.uk

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: Wednesday, October 8, 2025 9:57:24 AM
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Amended letter attached for approval.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 19:35
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Helpful to see – I think the following need some attention – its not new its communal and perhaps say widely used across the city.

Here's what we're planning:

Two shared bin areas:

- Near houses [REDACTED] can we find another way to describe these locations – if I was at [REDACTED] and told it was coming near my house I would worry
- Near houses [REDACTED] ditto

Each area would have:

- 2 large bins for rubbish (several times a week)
- 2 large bins for recycling (several times a week)
- 1 or 2 small bins for glass (emptied every two weeks)
- 1 food waste bin (starting March 2026, emptied regularly and at least weekly)

Can we please amend the letter and send to the ward councilor's mentioning the safety review and why the proposed change is needed. We should also mention in the letter and to Councilors this is being done in full consultation with Estates Colleagues and copy [REDACTED] in.

Thanks for your work on this both
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 17:17
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Residents' letter // FW: Auckland drive

Good evening

Please see the Auckland drive timetable. Just a refresher that this is an H&S issue in terms of the steep hills that our operatives have to climb, descend and climb and descend.

- Letters need posting on Post letters Monday, 27th and Tuesday, 28th October
- Councillors – [REDACTED] and the ward councillors have not been communicated with. @ [REDACTED] [REDACTED]
How would you like this managed, please?

Thank you, [REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 16:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi

I have reattached the spreadsheet and check / amended the dates below.

Apologies / too many spreadsheets open!

██████

From: ██████ <██████@brighton-hove.gov.uk>

Sent: 07 October 2025 15:32

To: ██████ <██████@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

Sorry. Please can you update with the October dates? I want to share with ██████

I have attached a timeline for this project which means if ██████ informs ward councillor by the end of next week we can:

- Post letters Monday 27th and Tuesday 28th October
- Allow just over two weeks for feedback & responses Wednesday 29th October to Friday 14th November
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

From: ██████ <██████@brighton-hove.gov.uk>

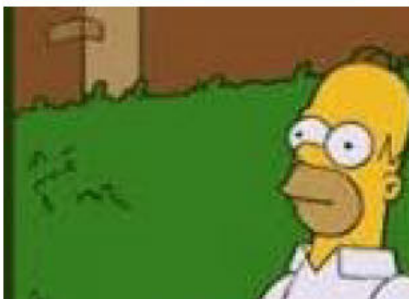
Sent: 07 October 2025 14:40

To: ██████ <██████@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

Doh

By Friday 17th October – end of next week



From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 07 October 2025 14:37

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

Just checking 20 Nov

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 07 October 2025 14:36

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]

<[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- Post letters Monday 20th Nov.
- Allow just over two weeks for feedback & responses
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 07 October 2025 12:09

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Residents' letter // FW: Auckland drive

Thank you, [REDACTED]

Loads of excellent questions

Happy for you to speak to [REDACTED] directly

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it? – Will let [REDACTED] decide.
- Do you know who the contact for printing posting is? Sorry No – [REDACTED] may know?

- Have you got a cost code please? [REDACTED]
- Who should sign the letter? Will let [REDACTED] decide
- I need to put some dates of when we want a response by – is two weeks from the letter date ok? Do we have longer?

I will email [REDACTED] now. What timescales do we have, please?

Thank you
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 12:02
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Seems like comms are happy so if you are I'll arrange print and post.

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it?
- Do you know who the contact for printing posting is?
- Have you got a cost code please?
- Who should sign the letter?
- I need to put some dates of when we want a response by – is two weeks from the letter date ok?
- I need a date for when the bins will be installed and their bins removed which will need to come from [REDACTED] team – is that something you can speak to him about or shall I?

I have copied [REDACTED] in as we will be providing the ES email as a point of contact and suggest any emails are then forwarded to me by CC team to pick through.

Thanks
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 11:47
To: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland drive

Hi [REDACTED]

Unless [REDACTED] suggested she should sign it off, I suggest you should go ahead - I can see you have used the feedback she supplied.

Was there something else that concerned you ?

[REDACTED] (she/her) | [REDACTED] | Strategic Communications
and Engagement
Telephone [REDACTED]

From: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>

Sent: 07 October 2025 11:10

To: [REDACTED] <[REDACTED]brighton-hove.gov.uk>; [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Subject: FW: Auckland drive

What are your thoughts on below?

Kind regards

[REDACTED] | [REDACTED] | Communication &
Engagement | [Brighton & Hove City Council](#)

2nd Floor, Bartholomew House, Bartholomew Square, Brighton, BN1 1JE

Phone: [REDACTED]

[#Mypronounsare: he/him/his](#)

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Check out [Your Voice](#) to Have Your Say!

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Sent: 07 October 2025 10:56

To: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Subject: RE: Auckland drive

Hi Team

I see that [REDACTED] is on leave and has given your generic email as a contact. Is this something you can approve or would you prefer I wait until [REDACTED] is back?

Kind regards

[REDACTED]

[REDACTED] | Project Development Officer | Environmental Services | [Brighton & Hove City Council](#) The Hub, Hollingdean Depot, Upper Hollingdean Road, Brighton BN1 7GA

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED]
Sent: 07 October 2025 10:35
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland drive

Hi [REDACTED] and [REDACTED]

I have looked at [REDACTED] feedback to the letters I did for the residents in Auckland Drive and gone with the second version she came up with, feeling it more appropriate (email below).

[REDACTED] is on leave until 15th October, do you want me to wait until she has returned and for her to sign this off or can one of you do that for me?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 02 October 2025 08:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland drive

Hi [REDACTED]

I hope you've had a good break by the time you read this.

We've had some feedback on the documents from our community engagement team who work closely with those living on council housing estates.

Please see below, and are you able to update the documents to incorporate their feedback?

Thanks.

Kind regards,

[REDACTED] | [REDACTED] | Environmental
Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [REDACTED]
[\[REDACTED\]@brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will understand and get things done

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 26 September 2025 15:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland drive

On the options one I'd go with something more like this with the pictures

New Bin Plan – Auckland Drive

We're planning to change how rubbish and recycling is collected on Auckland Drive. Instead of each home having its own bins, we'll have shared bins in two spots on the street.

Who's included?

About 92 homes on both sides of Auckland Drive.

Where will the bins go?

- Spot 1: Near houses  & 
- Spot 2: Near houses  & 

The bins will go in parking spaces — each spot will use about 1½ spaces.

What bins will be there?

- Rubbish: 2 big bins (emptied every day)
 - Recycling: 2 big bins (emptied daily or a few times a week)
 - Glass: 1 or 2 small bins (emptied a few times a week)
 - Food waste: 1 small bin (starting March 2026, emptied weekly)
- All bins will be locked and easy to use.

•

Why are we doing this?

- It's safer and easier for the bin crews
 - Less noise and fewer injuries
 - We can change the number of bins if needed
-

Things to think about

- A few parking spaces will be used for bins
- People living near the bins might notice more noise or rubbish
- We'll keep an eye out for fly-tipping and clean up if needed

What happens next?

You'll get a letter soon with more info and how to share your thoughts. It'll also explain how to use the new bins properly.

And for the letter maybe a warmer tone with less council speak something more like this

Changes to Bin Collections on Auckland Drive

Dear Resident,

We're always looking for ways to make things easier and better for our residents. After listening to your feedback and looking at how bins are currently collected on Auckland Drive, we're suggesting a new way of doing things that we hope will work better for everyone.

Instead of each home having its own bins, we're proposing shared bins in two spots on the street. This would help make collections safer, quicker, and more reliable.

Here's what we're planning:

- Two shared bin areas:
 - Near houses [REDACTED]
 - Near houses [REDACTED]
- Each area would have:
 - 2 large bins for rubbish (emptied daily)
 - 2 large bins for recycling (emptied daily)
 - 1 or 2 small bins for glass (emptied every two weeks)
 - 1 small bin for food waste (starting March 2026, emptied weekly)
- To fit the bins, just over one parking space would be used at each location.

This change would affect homes on both sides of Auckland Drive, from:

- Numbers 52 to 148
- Numbers 42 to 131

If you currently receive help with your bin collections, this will continue as usual.

If the plan goes ahead, we'll install the new bins during the week starting [insert date]. Your current bins would be taken away at the same time.

We want to make sure this works for everyone. If you have any questions, worries, or ideas, please email us at enviroservices@brighton-hove.gov.uk by [insert date]. Your thoughts will help us make the final decision.

Thank you for taking the time to read this.

Warm regards,

[REDACTED] | Community Engagement Team |
Strategic Communications and Engagement |

Tel. [REDACTED]

[#MyPronounsAre:](#) she/her/hers

Our Values : **Respect** **Collaboration** **Efficiency** **Openness** **Creativity** **Customer Focus**

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From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 22 September 2025 15:35

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-

hove.gov.uk>

Subject: FW: auckland drive

Hi both,

I'm reaching out following a previous offer for reviewing information going out to council housing residents to ensure it is reader friendly.

We have a couple of documents to send out to residents in Auckland Drive in Beavendean as part of some changes we're making to their waste collections and wondering whether you or one of the team can review to provide some feedback on any changes we need to make please?

Thanks.

Kind regards,

[REDACTED] | [REDACTED] | Environmental
Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [REDACTED]

brighton-hove.gov.uk

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will

From: [REDACTED]
Sent: 21 October 2025 10:06
To: [REDACTED]
Subject: [REDACTED] shared the folder "Auckland Drive" with you



[REDACTED] invited you to edit a folder

Hi all,

Please see below letters with amends. I've put them both in review mode so any changes I've made to [REDACTED] original document can be tracked.

Kind regards,

[REDACTED]



Auckland Drive



This invite will only work for you and people with existing access.

Open

Share



This email is generated through Brighton and Hove City Council's use of Microsoft 365 and may contain content that is controlled by Brighton and Hove City Council.

[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 09:53
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Fab, thanks [REDACTED]

Kind regards,
[REDACTED]

[REDACTED] | [REDACTED] | Environmental Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [REDACTED]

brighton-hove.gov.uk

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will understand and get things done

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:52
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

I'm just amending this now – I'll circulate this and the amended letter to residents shortly. [REDACTED] has the Maxus booked all day so once everything is signed off, we can get started on printing and collecting.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:51
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Are you able to update the ward councillor document to reflect what's happening with the food waste service in this area please?

Once that's done, we'll be in a position to get these out and start retrieving the outdoor caddies.

Thank you.

Kind regards,
[REDACTED]

[REDACTED] | [REDACTED] | Environmental
Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [REDACTED]

[brighton-hove.gov.uk](https://www.brighton-hove.gov.uk)

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will understand and get things done

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:38
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

fyi

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:30
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Letter for residents attached and the brief for cllrs. [REDACTED] is making an amendment to the letter to incorporate the error of delivering the food waste bins and said he will circulate that later. Nothing has been added to the my ward cllr brief attached about it though as again, I think [REDACTED] is putting something together for that too.

Kind regards

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Apologies - crossed wires – are you able to send them to me and I will end out now.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

The letter has been approved by you and [REDACTED] and my understanding was that you will be letting cllrs know.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 16:40
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi

I thought [REDACTED] was approving the letter and then it was being sent out?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 12:27
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

Please can you confirm that the ward councillors have been informed as I would like to send the residents letters out on Monday at the latest and install the new communal bins on the 19th November.

Thanks

[REDACTED]

From: [REDACTED]
Sent: 09 October 2025 15:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Are the attached of use for the ward councillors? I was trying to cover off any questions they may have but may not be a case of 'less is more' in this instance.

Please let me know if there is anything further you would like me to on this one.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 13:38
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

If you can draft something for me that includes the H&S reasons, I am happy to then email the councillors.

Thank you

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 12:00
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Great and can I confirm we were ok with the dates in the timeline so I can add them into the letter. Will it be you letting ward councillors know?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 11:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Re: Residents' letter // FW: Auckland drive

Approved

Thank you

Services
Brighton & Hove City Council
mobile
Brighton-hove.gov.uk

Hi [REDACTED]

114

Helpful to see – I think the following need some attention – its not new its communal and perhaps say widely used across the city.

Two shared bin areas:

- Near houses [REDACTED] can we find another way to describe these locations – if I was at [REDACTED] and told it was coming near my house I would worry
- Near houses [REDACTED] ditto

- 2 large bins for rubbish (several times a week)
- 2 large bins for recycling (several times a week)
- 1 or 2 small bins for glass (emptied every two weeks)
- 1 food waste bin (starting March 2026, emptied regularly and at least weekly)

114

106

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Residents' letter // FW: Auckland drive

Good evening

Please see the Auckland drive timetable. Just a refresher that this is an H&S issue in terms of the steep hills that our operatives have to climb, descend and climb and descend.

- Letters need posting on Post letters Monday, 27th and Tuesday, 28th October
- Councillors – [REDACTED] and the ward councillors have not been communicated with. @ [REDACTED]
How would you like this managed, please?

Thank you, [REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 16:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi

I have reattached the spreadsheet and check / amended the dates below.

Apologies / too many spreadsheets open!

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 15:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Sorry. Please can you update with the October dates? I want to share with [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- **Post letters Monday 27th and Tuesday 28th October**
- Allow just over two weeks for feedback & responses Wednesday 29th October to Friday 14th November
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

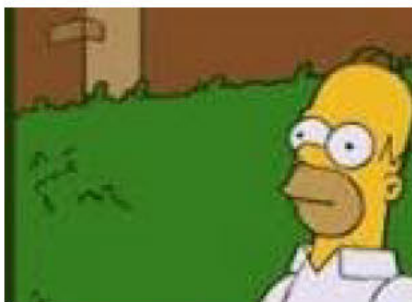
If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:40
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Doh

By Friday 17th October – end of next week



From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:37
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Just checking 20 Nov

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:36
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- Post letters Monday 20th Nov.
- Allow just over two weeks for feedback & responses
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 12:09
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Thank you, [REDACTED]
Loads of excellent questions

Happy for you to speak to [REDACTED] directly

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it? – Will let [REDACTED] decide.
- Do you know who the contact for printing posting is? Sorry No – [REDACTED] may know?
- Have you got a cost code please? [REDACTED]
- Who should sign the letter? Will let [REDACTED] decide
- I need to put some dates of when we want a response by – is two weeks from the letter date ok? Do we have longer?

I will email [REDACTED] now. What timescales do we have, please?

Thank you
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 12:02
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Seems like comms are happy so if you are I'll arrange print and post.

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it?
- Do you know who the contact for printing posting is?
- Have you got a cost code please?
- Who should sign the letter?

- I need to put some dates of when we want a response by – is two weeks from the letter date ok?
- I need a date for when the bins will be installed and their bins removed which will need to come from [REDACTED] team – is that something you can speak to him about or shall I?

I have copied [REDACTED] in as we will be providing the ES email as a point of contact and suggest any emails are then forwarded to me by CC team to pick through.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 07 October 2025 11:47

To: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Auckland drive

Hi [REDACTED]

Unless [REDACTED] suggested she should sign it off, I suggest you should go ahead - I can see you have used the feedback she supplied.

Was there something else that concerned you ?

[REDACTED] (she/her) | [REDACTED] | Strategic Communications
and Engagement
Telephone [REDACTED]

From: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>

Sent: 07 October 2025 11:10

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: FW: Auckland drive

What are your thoughts on below?

Kind regards

[REDACTED] | [REDACTED] | Communication &
Engagement | [Brighton & Hove City Council](#)
2nd Floor, Bartholomew House, Bartholomew Square, Brighton, BN1 1JE
Phone: [REDACTED]

#Mypronounsare: [he/him/his](#)

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Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 07 October 2025 10:56

To: Community Engagement <CommunityEngagement@brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Subject: RE: Auckland drive

Hi Team

I see that [REDACTED] is on leave and has given your generic email as a contact. Is this something you can approve or would you prefer I wait until [REDACTED] is back?

Kind regards

[REDACTED]

[REDACTED] | Project Development Officer | Environmental Services | [Brighton & Hove City Council](#) The Hub, Hollingdean Depot, Upper Hollingdean Road, Brighton BN1 7GA

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED]

Sent: 07 October 2025 10:35

To: [REDACTED] <[REDACTED]brighton-hove.gov.uk>; [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Subject: RE: Auckland drive

Hi [REDACTED] and [REDACTED]

I have looked at [REDACTED] feedback to the letters I did for the residents in Auckland Drive and gone with the second version she came up with, feeling it more appropriate (email below).

[REDACTED] is on leave until 15th October, do you want me to wait until she has returned and for her to sign this off or can one of you do that for me?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Sent: 02 October 2025 08:24

To: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Cc: [REDACTED] <[REDACTED]brighton-hove.gov.uk>

Subject: FW: Auckland drive

Hi [REDACTED]

I hope you've had a good break by the time you read this.

We've had some feedback on the documents from our community engagement team who work closely with those living on council housing estates.

Please see below, and are you able to update the documents to incorporate their feedback?

Thanks.

Kind regards,

[REDACTED] | [REDACTED] | Environmental Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [REDACTED]
[\[REDACTED\]@brighton-hove.gov.uk](mailto:[REDACTED]@brighton-hove.gov.uk)

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will understand and get things done

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 26 September 2025 15:46

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Auckland drive

On the options one I'd go with something more like this with the pictures

New Bin Plan – Auckland Drive

We're planning to change how rubbish and recycling is collected on Auckland Drive. Instead of each home having its own bins, we'll have shared bins in two spots on the street.

Who's included?

About 92 homes on both sides of Auckland Drive.

Where will the bins go?

- Spot 1: Near houses [REDACTED] & [REDACTED]
- Spot 2: Near houses [REDACTED] & [REDACTED]

The bins will go in parking spaces — each spot will use about 1½ spaces.

What bins will be there?

- Rubbish: 2 big bins (emptied every day)
 - Recycling: 2 big bins (emptied daily or a few times a week)
 - Glass: 1 or 2 small bins (emptied a few times a week)
 - Food waste: 1 small bin (starting March 2026, emptied weekly)
- All bins will be locked and easy to use.
-

Why are we doing this?

- It's safer and easier for the bin crews
- Less noise and fewer injuries

- We can change the number of bins if needed

-

⚠ Things to think about

- A few parking spaces will be used for bins
- People living near the bins might notice more noise or rubbish
- We'll keep an eye out for fly-tipping and clean up if needed

👉 What happens next?

You'll get a letter soon with more info and how to share your thoughts.
It'll also explain how to use the new bins properly.

And for the letter maybe a warmer tone with less council speak something more like this

Changes to Bin Collections on Auckland Drive

Dear Resident,

We're always looking for ways to make things easier and better for our residents. After listening to your feedback and looking at how bins are currently collected on Auckland Drive, we're suggesting a new way of doing things that we hope will work better for everyone.

Instead of each home having its own bins, we're proposing shared bins in two spots on the street. This would help make collections safer, quicker, and more reliable.

Here's what we're planning:

- Two shared bin areas:

- Near houses [REDACTED]
- Near houses [REDACTED]

- Each area would have:

- 2 large bins for rubbish (emptied daily)
 - 2 large bins for recycling (emptied daily)
 - 1 or 2 small bins for glass (emptied every two weeks)
 - 1 small bin for food waste (starting March 2026, emptied weekly)
- To fit the bins, just over one parking space would be used at each location.

This change would affect homes on both sides of Auckland Drive, from:

- Numbers 52 to 148
- Numbers 42 to 131

If you currently receive help with your bin collections, this will continue as usual.

If the plan goes ahead, we'll install the new bins during the week starting [insert date]. Your current bins would be taken away at the same time.

We want to make sure this works for everyone. If you have any questions, worries, or ideas, please email us at enviroservices@brighton-hove.gov.uk by [insert date]. Your thoughts will help us make the final decision.

Thank you for taking the time to read this.
Warm regards,

[redacted] | Community Engagement Team |
Strategic Communications and Engagement |

Tel. [redacted]

#MyPronounsAre: she/her/hers

Our Values : **Respect Collaboration Efficiency Openness Creativity Customer Focus**

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From: [redacted] <[redacted]@brighton-hove.gov.uk>

Sent: 22 September 2025 15:35

To: [redacted] <[redacted]@brighton-hove.gov.uk>; [redacted] <[redacted]@brighton-hove.gov.uk>

Subject: FW: auckland drive

Hi both,

I'm reaching out following a previous offer for reviewing information going out to council housing residents to ensure it is reader friendly.

We have a couple of documents to send out to residents in Auckland Driver in Beavendean as part of some changes we're making to their waste collections and wondering whether you or one of the team can review to provide some feedback on any changes we need to make please?

Thanks.

Kind regards,

[redacted] | [redacted] | Environmental
Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M [redacted]
[\[redacted\]@brighton-hove.gov.uk](mailto:[redacted]@brighton-hove.gov.uk)

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will

[REDACTED]

From: [REDACTED]
Sent: 21 October 2025 09:52
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Categories: Egress Switch: Unprotected

Hi [REDACTED]

I'm just amending this now – I'll circulate this and the amended letter to residents shortly. [REDACTED] has the Maxus booked all day so once everything is signed off, we can get started on printing and collecting.

Kind regards,

[REDACTED]

[REDACTED] (he/him) | Project Development Officer | Environmental Services, Hollingdean Depot

Our customer promise to you

We will make it clear how you can contact or access our services | We will understand and get things done | We will be clear and treat you with respect

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:51
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Are you able to update the ward councillor document to reflect what's happening with the food waste service in this area please?

Once that's done, we'll be in a position to get these out and start retrieving the outdoor caddies.

Thank you.

Kind regards,

[REDACTED]

Services, Hollingdean Depot, Upper Hollingdean Road, Brighton, BN1 7GA

M

brighton-hove.gov.uk

Our customer promise: We will make it clear how you can contact or access our services, we will be clear and treat you with respect and we will understand and get things done

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:38
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

fyi

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 21 October 2025 09:30
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Letter for residents attached and the brief for cllrs. [REDACTED] is making an amendment to the letter to incorporate the error of delivering the food waste bins and said he will circulate that later. Nothing has been added to the my ward cllr brief attached about it though as again, I think [REDACTED] is putting something together for that too.

Kind regards



From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:46
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Apologies - crossed wires – are you able to send them to me and I will end out now.

11/11/2016

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 20 October 2025 17:24
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]

<[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

The letter has been approved by you and [REDACTED] and my understanding was that you will be letting cllrs know.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 20 October 2025 16:40

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: RE: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi

I thought [REDACTED] was approving the letter and then it was being sent out?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Sent: 20 October 2025 12:27

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>

Subject: Auckland Drive // FW: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

Please can you confirm that the ward councillors have been informed as I would like to send the residents letters out on Monday at the latest and install the new communal bins on the 19th November.

Thanks

[REDACTED]

From: [REDACTED]

Sent: 09 October 2025 15:32

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>

Subject: Info for ward councillors // RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Are the attached of use for the ward councillors? I was trying to cover off any questions they may have but may not be a case of 'less is more' in this instance.

Please let me know if there is anything further you would like me to on this one.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 13:38
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

If you can draft something for me that includes the H&S reasons, I am happy to then email the councillors.

Thank you
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 12:00
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Great and can I confirm we were ok with the dates in the timeline so I can add them into the letter. Will it be you letting ward councillors know?

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 08 October 2025 11:55
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Re: Residents' letter // FW: Auckland drive

Approved

Thank you

Best regards

[REDACTED] | [REDACTED] | Environmental
Services
Brighton & Hove City Council
[REDACTED] mobile
[REDACTED]@Brighton-hove.gov.uk

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: Wednesday, October 8, 2025 9:57:24 AM
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Amended letter attached for approval.

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 19:35
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Helpful to see – I think the following need some attention – its not new its communal and perhaps say widely used across the city.

Here's what we're planning:

Two shared bin areas:

- Near houses [REDACTED] can we find another way to describe these locations – if I was at [REDACTED] and told it was coming near my house I would worry
- Near houses [REDACTED] ditto

Each area would have:

- 2 large bins for rubbish (several times a week)
- 2 large bins for recycling (several times a week)
- 1 or 2 small bins for glass (emptied every two weeks)
- 1 food waste bin (starting March 2026, emptied regularly and at least weekly)

Can we please amend the letter and send to the ward councilor's mentioning the safety review and why the proposed change is needed. We should also mention in the letter and to Councilors this is being done in full consultation with Estates Colleagues and copy [REDACTED] in.

Thanks for your work on this both
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 17:17
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: FW: Residents' letter // FW: Auckland drive

Good evening

Please see the Auckland drive timetable. Just a refresher that this is an H&S issue in terms of the steep hills that our operatives have to climb, descend and climb and descend.

- Letters need posting on Post letters Monday, 27th and Tuesday, 28th October
- Councillors – [REDACTED] and the ward councillors have not been communicated with. @ [REDACTED]
How would you like this managed, please?

Thank you, [REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 16:55

To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi

I have reattached the spreadsheet and check / amended the dates below.

Apologies / too many spreadsheets open!

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 15:32
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Sorry. Please can you update with the October dates? I want to share with [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- Post letters Monday 27th and Tuesday 28th October
- Allow just over two weeks for feedback & responses Wednesday 29th October to Friday 14th November
- Install bins Weds 19th to co inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:40
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Doh

By Friday 17th October – end of next week



From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:37
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Just checking 20 Nov

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 14:36
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED]
<[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Hi [REDACTED] and [REDACTED]

I have attached a timeline for this project which means if [REDACTED] informs ward councillor by the end of next week we can:

- Post letters Monday 20th Nov.
- Allow just over two weeks for feedback & responses
- Install bins Weds 19th to go inside with their normal collections
- Remove individual refuse bins on the Weds 19th Nov and individual recycling bins Thurs 20th after they have been emptied.
- First lot of new collection would then start straight away.

If we can achieve these dates then we just need to move it on in chunks of 2 weeks so that the installation of new bin and removal of the old bins occurs on a week 1 to match normal recycling collections.

Please can you confirm if this is suitable.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 12:09
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: RE: Residents' letter // FW: Auckland drive

Thank you, [REDACTED]

Loads of excellent questions

Happy for you to speak to [REDACTED] directly

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it? – Will let [REDACTED] decide.
- Do you know who the contact for printing posting is? Sorry No – [REDACTED] may know?
- Have you got a cost code please? [REDACTED]
- Who should sign the letter? Will let [REDACTED] decide
- I need to put some dates of when we want a response by – is two weeks from the letter date ok? Do we have longer?

I will email [REDACTED] now. What timescales do we have, please?

Thank you
[REDACTED]

From: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Sent: 07 October 2025 12:02
To: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Cc: [REDACTED] <[REDACTED]@brighton-hove.gov.uk>; [REDACTED] <[REDACTED]@brighton-hove.gov.uk>
Subject: Residents' letter // FW: Auckland drive

Hi [REDACTED]

Seems like comms are happy so if you are I'll arrange print and post.

Quick few questions:

- Have the ward councillors been informed?
- Do you want me to send them a copy of the letter before sending it out? And, with or without the option to make changes to it?
- Do you know who the contact for printing posting is?
- Have you got a cost code please?
- Who should sign the letter?
- I need to put some dates of when we want a response by – is two weeks from the letter date ok?
- I need a date for when the bins will be installed and their bins removed which will need to come from [REDACTED] team – is that something you can speak to him about or shall I?

I have copied [REDACTED] in as we will be providing the ES email as a point of contact and suggest any emails are then forwarded to me by CC team to pick through.

Thanks
[REDACTED]